



# BlackBerry 8703e Case Replacement

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## INTRODUCTION

This repair guide shows how to disassemble the case on the BlackBerry 8703e to access the keyboard, logic board, and screen.

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### TOOLS:

- [Spudger](#) (1)
  - [T6 Torx Screwdriver](#) (1)
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## Step 1 — Battery



- Locate the button near the bottom of the back of the phone.
- Press the button with one hand while applying downward pressure with the other hand on the middle of the phone to slide the battery cover off.
- Remove the battery cover completely and set it aside.

## Step 2



- Locate the rectangular battery in the middle of the phone.
- Locate the notch on the top right of the battery compartment.
- Slide your fingernail in the notch, then lift upwards on the top of the battery to remove it from the phone.
- Set the battery aside.

## Step 3 — Case



- Make sure the back of the phone is facing upwards.
- Use the T6 Torx Screwdriver to remove all three screws.

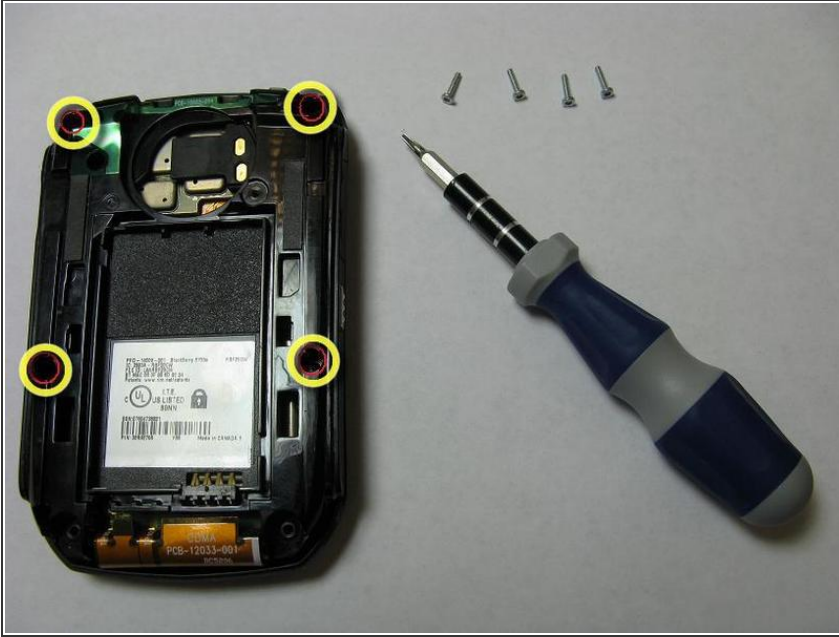
## Step 4



- Locate the notch in the back of the phone.
- Use your thumb to push up on the notch, separating the back half of the phone from the keyboard and screen in the front.
- Slide the opening tool in between the two halves of the phone.
- Continually apply upward pressure with the opening tool to pop the back casing off of the main body.
- You should now have five parts: The battery cover, the battery, the screws, the back casing, and the main body of the phone.
- Set the back casing aside.



## Step 5



**⚠ Do not** separate the front casing from the rest of the phone during this step. Keep the phone face-down on a flat surface.

- Remove the four screws from the back of the phone with the T6 Torx Screwdriver.

## Step 6



**i** If two keyboard components and a small black port protector fall out during this step, place them to the side.

- Hold the phone so the screen faces downward, and remove the front casing.

To reassemble your device, follow these instructions in reverse order.

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